

The Board has moved to a new online licensing and renewal platform. This gives licensees more access to apply for licenses, maintain their licenses, and to print off or download a copy of their licenses as needed, with the added benefit of increasing security and enabling an audit trail when tracking changes made to the licensure data.

IT'S BEST TO DO THIS ON A COMPUTER OR TABLET. YOU WILL NEED YOUR PHONE.

To access either an individual or facility license, you will need a personal profile account for yourself. If you haven't already created a personal profile account in this new portal, please follow the instructions below to attach to your information in our system.

Go online to start the process here: https://arbopharmv7prod.glsuite.us/ui/licensee_login/Login

Please note that there are credit card processing fees that will be charged for each transaction. The current rate for INA is 3% + \$1.00.

For Step-by-Step Detailed Log in Instructions, please see below:

Once you've clicked on the link, you will click **"Don't have an Account? Sign up now"**



Sign in

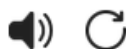
Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Help us beat the bots



Sign in

Don't have an account? [Sign up now](#)

On the first page, you will enter the email address that you would like to use to access the account:



User Details

Email Address

[Send verification code](#)

The system will then send a verification code to your email to ensure that it's valid. Please check your junk or spam folders for a verification code from Microsoft.

Gmail addresses have been sending these codes directly to spam and junk mail folders and it will not show in your main mailbox.

These codes also have a time limit on them, so they cannot be used after 15 minutes.

If you get a message that the email address has already been used, go back to the main screen – your email address has already been used with some other Microsoft program and will use that same password. If you're not sure of your password, use the "Forgot Password" link. The Microsoft Azure system is used by many companies and it's highly likely that you've created an account you've used to access a completely different system.

Here's an example of what the email will look like:

From: Microsoft on behalf of Arkansas State Board of Pharmacy <msonlineservicesteam@microsoftonline.com>
Sent: Wednesday, April 30, 2025 11:31 AM
To: ASBP <asbp@arkansas.gov>
Subject: Arkansas State Board of Pharmacy account email verification code

You don't often get email from msonlineservicesteam@microsoftonline.com. [Learn why this is important](#)

Verify your email address

Thanks for verifying your asbp@arkansas.gov account!

Your code is: 829769

Sincerely,
Arkansas State Board of Pharmacy

This message was sent from an unmonitored email address. Please do not reply to this message.



Be sure to mark the email address as “Not Spam” so that if you do have to reset your password in the future, the emails will not go directly to your spam folder.

Enter and verify the code and CAPTCHA.

Verification code has been sent to your inbox. Please copy it to the input box below.

asbp@arkansas.gov  *

 *

The system will then ask you to create a password.

New Password  *

Confirm New Password  *

The system will then ask for a cell phone number that it will use for multi-factor authentication.

Enter a number below that we can send a code via SMS to authenticate you.

Country Code

United States (+1) 

Phone Number

Phone number

Help us beat the bots



Enter the characters you see

Enter a phone number and the CAPTCHA code and hit “Send Code”. You will then get a text message with a verification code for ARBoPharm authentication.

Enter the code that was text to you and hit ‘Verify Code.’

Enter a number below that we can send a code via SMS to authenticate you.



Enter your verification code below, or [send a new code](#)

883775

Verify Code

The system will then give you two options for logging in.

OPTION 1 is if you know that your information is already on file with the Board – you are **currently licensed**, have previously been licensed, or have applied to the Board in the past.

Option 1:

If you have a current license with Arkansas State Board of Pharmacy or have had an account with them in the past, please fill out the information below and select Verify User.

First Name

Last Name

Social Security Number

Verify User

You will enter your first name, last name, and your complete social security number, including dashes, and select “Verify User.” This will connect you to the data in our system that already exists for you.

The system is looking to match the information already in our system. If you have had a name change and you know we still have your OLD information, enter that OLD information to link the account and it can be updated once the connection has been made. All contact information can be updated once the link is made. If you aren’t sure how we have you listed in our system, please use the [license verification site](#) to find how we have your name listed.

It appears you do not have an existing account with the Agency. Click Next to create a new account, or contact the Agency for assistance.

Next

Cancel

If you get this screen – click “Cancel.”

Your information does not match what is in the Board of Pharmacy system and will not pull over your license information. Call the Board to verify what information we have on file for you. Remember – this is only being used to match your account with what is in the Board system – you can change it to anything else once the initial match is made.

*Note- There are known issues with attaching accounts with names that have any kind of punctuation – apostrophes, dashes, tildes, etc... Board staff may have to temporarily modify your name to remove the punctuation to allow you to log in. Call the Board for help if you believe this applies to your name.

When the connection is made, the system will open to show all the contact information on file for you as well as the status of your current license. From your overview page, you can request a name change, an address change, verify who we have listed as your employer, and print a copy of your current license. You can also renew your license when it's up for renewal.



Jennifer Burgin
PT21841
asbp@arkansas.gov

Welcome to the Arkansas State Board of Pharmacy Online Services Portal

From here you can apply for and renew a license, update contact information, supply CE hours, submit complaints and more. The navigation menu to the left has all options for modifying your information only. For authorized representatives of a facility or business that wish to modify, update or view their facility/business information, select "Manage Facilities" from the menu to the left. You will select open on the applicable row and then be redirected to the corresponding dashboard.

You must update your address before you can proceed with any further changes. Please navigate to the "Address Change" page in the navigation menu to make the updates.

Individual Overview

- Communication Center
- Address Change
- Name Change
- Employment Information
- Print Certificates
- Applications
- Renewals
- Submit CE Hours
- Manage Facilities
- School Information
- Exam Score
- Complaints
- Complaint Status
- Compliance Payment

Physical Address
322 S. Main Street
Suite 600
Little Rock, AR 72201

Original License Date
Pharmacy Technician License PT21841 08/14/2026

Mailing Address
322 S. Main Street
Suite 600
Little Rock, AR 72201

Contact Info
asbp@arkansas.gov

Active Licenses

License Number	License Type	License Status	Expiration Date
PT21841	Pharmacy Technician License	Active	12/31/2026

If you need to access a facility, you can follow the instructions online for “Adding a Facility.”

If for some reason, you don't see the full menu on the left, please check under the “Address Change” option on the menu and make sure that we have full information for you on both of the options, as this may be what is not allowing you to see all of the information. If you still don't have access to the whole menu after completing the demographic information and address information, please send a screenshot of your page to asbp@arkansas.gov so we can help resolve the issue.

We went live with this system in October 2024 and are constantly refining it. If you run into an issue, please contact us at asbp@arkansas.gov and let us know what the issue is, the license or application that you are having issues with, and a screenshot, if possible. Thanks!