

# Performance Management & Quality Improvement Projects

Office of Performance Management, Quality Improvement, and  
Evaluation, Arkansas Department of Health



# ADH Performance Management Projects

Performance Area-1	Performance Area-2	Performance Area-3	Performance Area-4	Performance Area-5
<b>Dr. Ashamsa Aryal</b> OPMQIE	<b>Joe Martin</b> OPERS	<b>Dr. Chychy Smith</b> OHDE	<b>Sherian Kwanisai</b> DLPH	<b>Rupa Sharma</b> OPMQIE
<b>Area:</b> Assess & Monitor Population Health	<b>Area:</b> Diagnose & Investigate Health Hazards	<b>Area:</b> Health Communications – Inform & Educate	<b>Area:</b> Mobilize Communities and Partnerships	<b>Area:</b> Implement Policies and Plans
<b>Measure:</b> State Health Assessment (Assessment)	<b>Measure:</b> ADH Safety and Security (Plan)	<b>Measure:</b> Use of Plain Language in ADH (Policy)	<b>Measure:</b> Client Satisfaction (Survey)	<b>Measure:</b> State Health Improvement (Plan)
<b>Ongoing</b>	<b>Ongoing</b>	<b>Ongoing</b>	<b>Ongoing</b>	<b>Complete</b>



# ADH Performance Management Projects

Performance Area-6	Performance Area-7	Performance Area-8	Performance Area-9	Performance Area-10
<b>Laura Shue</b> ADH Chief Counsel	<b>Mandy Thomas</b> DHP	<b>Dr. Kristy Caldwell</b> WFD	<b>Patty Hibbs</b> OPMQIE	<b>Rupa Sharma</b> OPMQIE
<b>Area:</b> Utilize Legal and Regulatory Actions	<b>Area:</b> Enable Equitable Access to Care	<b>Area:</b> Build Skilled and Diverse Workforce	<b>Area:</b> Evaluate, Research, and Improve	<b>Area:</b> Organizational Infrastructure
<b>Measure:</b> Mobile Food Unit (Tracking System)	<b>Measure:</b> Provider Needs Assessment	<b>Measure:</b> Employee Competency Assessment (Survey)	<b>Measure:</b> Develop PM-QI Linkages (Plan)	<b>Measure:</b> Implement ADH Strategic Plan (Plan)
<b>Complete</b>	<b>Onboard</b>	<b>Ongoing</b>	<b>Complete</b>	<b>Complete</b>



# ADH Quality Improvement Projects

Introduction

QI Team

QI Projects

Training & Resources



OHC	OPERS	OPERS	OPERS	DHA
Council Member: <b>Meg Mirivel</b> Champion: <b>Sheryl Alexander</b>	Council Member: <b>Joe Martin</b> Champion: <b>Jon Weigt</b>	Council Member <b>Joe Martin</b> Champion: <b>Jasmine Gilmore</b>	Council Member <b>Joe Martin</b> Champion: <b>David Vrudny, Christina Joshua</b>	Council Member <b>Cristy Sellers</b> Champion: <b>Mitzi Fritschen</b>
<b>Project 1:</b> Digitize SAS to improve efficiency of document review and approval process.	<b>Project 2:</b> Improve stroke performance reporting to the regional facilities by adding 3-quarters trend data.	<b>Project 3:</b> Improve tracking of POs and spending of Stroke/STEMI	<b>Project 4:</b> Improve EMS (MEMS) services by piloting previously tried and tested Stroke Scorecard as a tool.	<b>Project 5:</b> Assess and revise cross-agency cost-sharing of clinical supplies
Complete	Ongoing	Ongoing	Ongoing	Ongoing



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DHA	DHP	DHP	DLPH	DPHL
<p>Council Member: <b>Dr. Sizemore</b></p> <p>Champion: <b>Kerry Krell</b></p>	<p>Council Member: <b>Connie Melton</b></p> <p>Champion: <b>Connie Melton</b></p>	<p>Council Member: <b>Connie Melton</b></p> <p>Champion: <b>Jacob Smith</b></p>	<p>Council Member: <b>Sherian Kwanisai</b></p> <p>Champion: <b>Ebony &amp; Richard</b></p>	<p>Council Member: <b>Katie Seely</b></p> <p>Champion: <b>Megan McCarthy</b></p>
<p><b>Project 6:</b> Inform to improve Topical Fluoride Varnish (TFV) application rate among eligible clients</p>	<p><b>Project 7:</b> Upgrade DHP desk referencing to improve cross training among staff</p>	<p><b>Project 8:</b> Create Supervisory Training Manual complementing the agencywide, to improve local utilization</p>	<p><b>Project 9:</b> Evaluate and revise the ADH Nursing Training Program to reduce errors in care and improve efficiency</p>	<p><b>Project 10:</b> Evaluate the efficiency of ADH's L-SIP, the Laboratory System Improvement Program</p>
Complete	Complete	Complete	Complete	Complete



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**DHDA**

Council Member  
**Jeremy Courtney**  
Champion:  
**Alan May**

**Project 11:** Assess  
completeness of Hep A  
& B vaccination status  
among Ryan White HIV  
positive clients

**Ongoing**

