

ARKANSAS DEPARTMENT OF HEALTH

Engineering Section

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MEETING MANDATORY TRAINING REQUIREMENTS

Arkansas Water Operator License Exams

Mandatory training requirements must be met prior to sitting for a water operator license exam. One of six (6) methods can meet the requirement if needed.

Method 1	Attend the required courses as outlined in Table 1 "Training Hour Requirements for Water License Exams". Table 2 shows the manuals used as references for the mandatory courses and the available "Exam Reference Study Guide".
Method 2	Combine course credits available due to holding a current license and the attendance of any additional courses needed. If you hold a current Water Distribution or Treatment License or Operator-In-Training (OIT) certificate, you are credited for the mandatory training required for the license held.
Method 3	<p><u>For any distribution exam:</u> Combine the completion of the CSUS Water Distribution System O&M and Small Water System O&M correspondence courses plus Applied Water Math (for the exams requiring it) and the PWS Compliance Course.</p> <p><u>For any treatment exam:</u> Combine the completion of the CSUS Water Treatment Plant Operation, Volume I and Water Treatment Plant Operation, Volume II plus Applied Water Math (where required) and the PWS Compliance Course.</p> <p>(This method can be used for two exam attempts for the license, but if a third exam is required, all standard mandatory courses must be completed.)</p>
Method 4	<p><u>For any treatment exam:</u> Allow the Arkansas Environmental Training Academy's (AETA) Associate of Environmental Science Degree courses in Water Treatment Technology I and Water Treatment Technology II to replace all courses except Applied Water Math (where required) and PWS Compliance Course.</p> <p>(This method can be used for two exam attempts for the license, but if a third exam is required, all standard mandatory courses must be completed.)</p>
Method 5	<p>Allow a Bachelor of Science Degree or Associate of Applied Science Degree in an applicable physical science to replace all the courses except the highest-level distribution or treatment course required for the exam and the PWS Compliance Course.</p> <p>(If the degree is used to meet mandatory training requirements, it cannot be used to meet the experience requirement for the license.)</p>
Method 6	<p>Allows a Bachelor or Associate of Applied Science in Water and Wastewater Technology to be substituted for the entire minimum training requirements except the PWS Compliance Course.</p> <p>If the degree is used to meet mandatory training requirements, it cannot be used to meet the experience requirement for the license.</p>

(over)

A training schedule for the training organizations offering the mandatory training courses is available.

Please see our internet site:

<https://www.ark.org/health/eng/autoupdates/oper/opcertlinks.htm> or contact the License Program for a copy. See Table 3 for contact information for the training providers.

Proof of Required Mandatory Training for Exam

- Examinees are required to document training when sitting for the license exam.
- Examinees are required to leave a copy of their training documentation with the proctor.
- A partial listing of your attended training is available on the internet at:
https://health.arkansas.gov/wa_engTraining/Mandatory1.aspx
- Examinees need to provide course completion certificates from training provider prior to sitting for the exam.
 - **Exam Registration & Required Fees Must be Paid.**
- Exam registration must be made at least 45 days prior to the exam session.
- Each license desired requires a license application and a \$35.00 fee.
- A license application is available at:
<https://www.healthy.arkansas.gov/images/uploads/pdf/drinking-water-operator-license-application.pdf>
- Each **additional exam** for the same license requires an additional **\$25.00 exam fee**.

TRAINING HOUR REQUIREMENTS FOR WATER LICENSE EXAMS

COURSE NAME	COURSE CODE	LENGTH	VSS	D-1	D-2	D-3	D-4	T-1	T-2	T-3	T-4
PWS RULES & SDWA COMPLIANCE	A	8 hr.	X	X	X	X	X	X	X	X	X
BASIC WATER MATH	B	8 hr.	X	X	X	X	X	X	X	X	X
APPLIED WATER MATH	C	8 hr.			X	X	X		X	X	X
DISTRIBUTION BASIC	D	24 hr.	X	X	X	X	X				
DISTRIBUTION INTERMEDIATE	E	24 hr.			X	X	X				
DISTRIBUTION ADVANCED	F	24 hr.					X				
TREATMENT BASIC	G	24 hr.						X	X	X	X
TREATMENT INTERMEDIATE	H	24 hr.							X	X	X
TREATMENT ADVANCED	I	24 hr.								X	X
Total hrs.			40	40	72	72	96	40	72	96	96

Table 1

MANUALS USED DURING MANDATORY COURSES AND AS EXAM REFERENCES:

COURSE CODE	MANUAL TITLE
A, D, E, F, G, H, & I	Arkansas Public Water System Compliance Summary
A, D, E, F, G, H, & I	Arkansas Rules Pertaining to Public Water Systems
B, C, G, H, & I	Water Treatment Plant Operation, Volume I, by CSU Sacramento
B, C, G, H, & I	Water Treatment Plant Operation, Volume II, by CSU Sacramento
B, C, D, E, & F	Water Distribution System Operation & Maintenance, by CSU Sacramento
B, C, D, E, & F	Small Water System Operation and Maintenance, by CSU Sacramento
D, E, F, G, H, & I	Utility Management, by CSU Sacramento
	Operator Certification Study Guide by American Water Works Association

Table 2

MANDATORY TRAINING PROVIDERS

Arkansas Environmental Training Academy (AETA)

Jeremy Rowe, Assistant Director/Water Trainer/Coordinator

Phone #: (870) 574-4550

Website: www.sautech.edu/aeta/

(Some courses offered on the Internet, please see web page for additional information.)

E-mail: kpage@sautech.edu; or jrowe@sautech.edu

Arkansas Rural Water Association (ARWA)

Chris Harris, Director

Phone #: (501) 676-2255

Website: www.arkansasruralwater.org

E-mail: arkrwa@arwa.net

Arkansas Department of Health (ADH)

Engineering Section

Water Operator Licensing Program

Heather Parker-Foster, Certification Officer or Jack Gregg, Training Coordinator

Phone #: (501) 661-2623

Website: All training schedules: www.healthy.arkansas.gov/eng/autoupdates/oper/opcertlinks.htm

Website: Exam schedule: www.healthy.arkansas.gov/eng/autoupdates/oper/operexam.htm

Website general: www.healthy.arkansas.gov/eng

E-mail: adh.water.licensing@arkansas.gov

Table 3