



February 18, 2025

Arkansas Department of Health Recognizes Healthcare Providers for Stroke Care Performance

July 2023 – June 2024 Program Year

Hospital awards are provided for Coverdell Defect-Free Stroke Care, documentation of stroke bands, and door to CT times. Emergency Medical Services (EMS) awards are provided for hospital pre-notification of stroke patients and documentation of stroke bands. Regional awards are provided for stroke band documentation, pre-notification, and door to CT times. The transition of care awards honor organizations or individuals for the exceptional work they did with stroke patients and/or their families as part of the transition of care for the patient.

The three award classes are based on the level of adherence including:

- Diamond: 95%+
- Ruby: 90%-94.99%
- Pearl: 85%-89.99%

Congratulations to the following facilities for earning recognition in the following categories:

Hospitals - DEFECT-FREE CARE:

- Large (Bed Size > 150)
 - Diamond
 - Washington Regional Medical Center
 - Ruby
 - NEA Baptist Memorial Hospital
 - St. Bernard's Medical Center
 - UAMS
 - Pearl
 - Baptist Health – Fort Smith
 - CHRISTUS St. Michael Hospital
 - Mercy Hospital - Fort Smith
 - Mercy Hospital Northwest Arkansas

Hospitals - DEFECT-FREE CARE:

- Medium (Bed Size 50 – 150)
 - Ruby
 - Conway Regional Medical Center
 - Pearl
 - Johnson Regional Medical Center

- Small (Bed Size < 50)
 - Diamond
 - Mercy Emergency Department - Springdale
 - Ruby
 - Mercy Emergency Department – Bella Vista
 - Pearl
 - Mercy Hospital Booneville
 - Mercy Hospital Ozark
 - Mercy Hospital Paris
 - St. Bernards Five Rivers Medical Center

**To be eligible for a Defect-Free Care Award, a hospital must be stroke designated either through ADH or other accrediting body such as The Joint Commission. A hospital may also qualify for a Pearl award if performance is in the 75th percentile among its designation group.*

Hospitals - STROKE BAND DOCUMENTATION:

- Large (Bed Size > 150)
 - Diamond
 - Baxter Health
 - Mercy Hospital Fort Smith
 - Saline Memorial Hospital
 - White River Medical Center
 - Ruby
 - St. Bernards Medical Center
 - Washington Regional Medical Center
 - Pearl
 - Baptist Health Medical Center – Little Rock
 - Baptist Health Medical Center – NLR
 - NEA Baptist Memorial Hospital
 - North Arkansas Regional Medical Center

Hospitals - STROKE BAND DOCUMENTATION:

- Medium (Bed Size 50 – 150)
 - Diamond
 - CHI St. Vincent North
 - Johnson Regional Medical Center
 - Mena Regional Health System
 - Ruby
 - Baptist Health – Van Buren
 - Conway Regional Medical Center
 - Pearl
 - Ouachita County Medical Center

- Small (Bed Size < 50)
 - Diamond
 - Delta Memorial Hospital
 - Izard Regional Hospital
 - Lawrence Memorial Hospital
 - St. Bernards Five Rivers Medical Center
 - White River Medical Complex ER
 - Pearl
 - Chambers Memorial Hospital
 - Dallas County Medical Center
 - Dardanelle Regional Medical Center
 - Mercy Hospital Booneville
 - Ozarks Community Hospital

Hospitals - DOOR TO CT TIMES:

- Large (Bed Size > 150)
 - Pearl
 - Baptist Health– Fort Smith
 - Progressive Health Helena
 - Mercy Hospital Northwest Arkansas
 - NEA Baptist Memorial Hospital
 - Saint Mary’s Health System
 - Saline Memorial Hospital
 - Washington Regional Medical Center

Hospitals - DOOR TO CT TIMES:

- Medium (Bed Size 50 – 150)
 - Diamond
 - Baptist Health– Van Buren
 - Ruby
 - Mena Regional Health System
 - Ouachita County Medical Center
 - Pearl
 - Baptist Health – Hot Springs County

- Small (Bed Size < 50)
 - Diamond
 - Dardanelle Regional Medical Center
 - IZARD Regional Hospital
 - Ozarks Community Hospital
 - South Mississippi County Regional Medical Center
 - Ruby
 - Dallas County Medical Center
 - Delta Memorial Hospital
 - Lawrence Memorial Hospital
 - Mercy Emergency Department – Bella Vista
 - Mercy Hospital Paris
 - St. Bernards Five Rivers Medical Center
 - Pearl
 - Ashley County Medical Center
 - Chambers Memorial Hospital
 - CrossRidge Community Hospital
 - Mercy Emergency Department - Springdale

Data is filtered to only include cases documented to have a last known well to arrival time within 24 hours.

EMS – PRE-NOTIFICATION:

- High Stroke Volume (>20 Runs)
 - Pearl
 - Air Evac Lifeteam
 - Central EMS
 - EASI
 - El Dorado Fire Rescue
 - Fort Smith EMS
 - Fulton County Hospital Ambulance Service
 - LifeNet
 - Med Trans Corporation dba Hospital Wing
 - Monticello Ambulance Service
 - Pea Ridge Fire Department
 - Siloam Springs Fire Department
 - Southwest EMS

- Low to Medium Stroke Volume (3-20 Runs)
 - Diamond
 - Medical Transport Management
 - Newport Ambulance Services
 - Pearl
 - Greers Ferry Emergency fund Inc
 - Pafford Air of Mississippi
 - West Memphis Fire Department

EMS – STROKE BAND DOCUMENTATION:

- High Stroke Volume (>20 Runs)
 - Diamond
 - EASI
 - El Dorado Fire Rescue
 - NorthStar – Searcy
 - Riverside Ambulance
 - Sebastian County EMS & Rescue
 - Spring River Ambulance
 - Ruby
 - Central EMS
 - Crittenden EMS
 - Dumas EMS
 - MEMS
 - NARMC EMS
 - Pea Ridge Fire Department
 - Pinnacle EMS
 - Pope County EMS
 - Southwest EMS
 - Vital Link
 - Pearl
 - Bentonville Fire Department
 - City of Bella Vista Ambulance ALS
 - City of Rogers Ambulance Service
 - Crossett Fire Department
 - EMSA – St. Francis County
 - Fort Smith EMS
 - Jacksonville Fire Department
 - Johnson County EMS
 - Logan County EMS
 - Med Tech EMS – Conway County
 - Russellville Fire Department ALS
 - Springdale Fire Department

- Low to Medium Stroke Volume (3-20 Runs)
 - Diamond
 - Baptist Health Ambulance Service
 - Gravette Fire Department
 - Greers Ferry Emergency Fund Inc
 - McGehee Fire and Ambulance
 - Medical Transport Management Inc
 - Newport Ambulance Service
 - West Memphis Fire Department
 - Ruby
 - City of Des Arc Office of City Clerk
 - Piggott Health System EMS
 - Pearl
 - NEBCO Fire - EMS

REGIONAL CARE AWARDS:

- Defect Free Care Arkansas Valley
- Door to CT Arkansas Valley
- Stroke Band Documentation Arkansas Valley

TRANSITION OF CARE AWARDS

- Felicia May, APRN, Washington Regional Medical Center
- Kathy Katy Nowell, LPN, Mercy Hospital Northwest Arkansas
- Pradeep Kumbham, MD, Stroke Medical Director, Mercy Hospital Northwest Arkansas
- Chandra Hegwood, Community Paramedic, MEMS Little Rock