

## Submission of Written Questions

### Instructions

This Response Template must be used for submission of written questions. All questions should provide the requested information. Those that do not, may not be answered by ADH. The Vendor may add as many lines as needed. ADH would strongly prefer the Vendor to ask multi-part questions as individual questions on separate lines. **Instructions:** Complete all cells of each question asked in the Table below. Clearly identify the referenced section or text.

Question	Reference (page number, section number, paragraph)	Specific IFB Language	Question	Response
<i>Example</i>				
1	Attachment A - Provider Roster		What are each of the physicians' primary specialties?	Listed on the Provider Roster
2	Attachment A - Provider Roster		What are each of the provider's retroactive (prior acts) dates?	Listed on the Provider Roster
3	Attachment A - Provider Roster		How many hours per month does each provider work, and are they full-time, part-time, or PRN?	Listed on the Provider Roster
4	Attachment A - Provider Roster		Are Nurse Practitioners directly supervised, remotely supervised, or practicing independently under Arkansas law?	Listed on the Provider Roster
5	Attachment A vs. Official Bid Price Sheet		The Bid Price Sheet lists 8 Physicians, 1 Dentist, 28 APRNs, and 1 RNP; Provider Roster lists 7 Physicians, 1 Dentist, and 27 NPs. Please confirm which document reflects the correct provider counts for bidding purposes.	The current attached Provider Roster is correct
6	Entire IFB – Not Provided		There is no claims or loss experience included. Please provide <b>10 year loss runs</b> (paid, incurred, and open claims) for all covered providers to allow for accurate underwriting and pricing.	No claims have been made for any provider on the roster for the last 10 years
7	Entire IFB – Not Provided		No claim handling provisions are specified. Who will control claims handling and defense counsel selection – the Contractor or the State?	In the past the insurance company handled the claim and selection of defense counsel. We do have to consult with the Attorney General's Office and the Governor's Office in such matters.
8	Entire IFB – Not Provided		There is no information on self insured retentions or claim funding. Has ADH historically participated in any self insured retention, risk pool, or alternative risk financing arrangement?	No, ADH has not participated in any self insured retention, risk pool, or alternative risk financing arrangement
9	Entire IFB – Not Provided		Who is the incumbent malpractice insurer, and what were the expiring limits, premium, and structure?	Gallagher
10	Entire IFB – Not Provided		Will limits apply on a shared aggregate basis for all providers, or are separate aggregates required by provider class?	\$1,000,000 Claims \$3,000,000 Aggregate
11	Entire IFB – Not Provided		Are risk management services, education, or reporting expected or required under the contract?	Yes
12	Page 8, Section 2.1.A-B	Coverage for MDs, Dentists, APRNs, RNPs; "numbers shall fluctuate"	Are residents, fellows, locum tenens, temporary providers, or contractors included or anticipated during the contract term?	No
13	Page 8, Section 2.1.G	"Prior Acts must be included in the coverage."	Will prior acts coverage be required for newly added providers, and if so, will ADH provide prior carrier information and loss history for those individuals?	No, prior acts coverage be will not be required for newly added providers
14	Page 8, Section 2.1.K and Page 10, Performance Standards Table	"The Contractor shall provide pro rata, all deletions and additions to the policy during the term of the contract."	Does the Contractor retain underwriting authority to review, approve, or decline newly added providers, or must all additions be automatically accepted?	All additions must be accepted
15	Page 9, Section 2.1.L.4	Coverage applies across the U.S., Canada, and territories	Are any providers currently practicing telemedicine, and if so, in which states or jurisdictions?	Not at this time
16	Page 9, Section 2.1.L.4	"The insurance policy must apply anywhere in the United States of America, its territories and possessions, Puerto Rico, and Canada, as long as the suit is brought in the United States of America."	Please confirm whether providers are expected to render professional services outside Arkansas, or if this language is intended only to address venue of suit rather than practice location.	Yes, language is intended only to address venue of suit rather than practice location.

17	Page 10, Performance Standards – Medical Liability Insurance Adjustments	Penalties imposed for failure to add or delete providers	If underwriting review is permitted, will the Contractor be exempt from penalties while underwriting new providers?	Can you please elaborate on what the concern is regarding penalties?