Arkansas Counseling Compact Go-Live FAQ

What license type in Arkansas is eligible to participate in the Counseling Compact?

Only licensed professional counselors (LPC) in the state are eligible to participate in the Counseling Compact.

Is Arkansas active in the Counseling Compact?

- **Yes.** Arkansas became an active member of the Counseling Compact on July 30, 2026.

Arkansas is my home state. Do I need to take any action for my information to be shared with CompactConnect?

- **Yes.** You must complete the application available at <https://licensingboard.gov/compactapplication>.
- **No.** If you meet the compact eligibility requirements, your information will be automatically transmitted to CompactConnect once <State Name> goes live.

I previously completed a background check for employment. Can those results be submitted to the licensing board instead of completing a new federal background check?

- **No.** The Counseling Compact requires that a federal background check be conducted specifically by the state licensing board as part of the licensure process. Due to federal regulations, background check results obtained for employment purposes cannot be shared with or accepted by the licensing board.

I received an error message from CompactConnect instructing me to contact the state licensing board. What should I do?

- Verify that you are entering your information exactly as it appears on your license. For example, if your license lists your name as “James,” you must enter “James,” not “Jim.”
- Double-check your date of birth and the last four numbers of your social security number for accuracy.

I am still unable to create a user account with CompactConnect. Who should I contact?

- **Email:** arboec@arkansas.gov. Please include your full name and a description of the error you are experiencing.

What is the cost of obtaining the privilege to practice?

- Each member state sets its own fee. Arkansas charges $50.00 for individuals from other states applying for the privilege to practice.
- A list of all state fees is available at https://counselingcompact.gov/fees/.
- An additional administrative fee of $30 will be added to the final cost.
- All fees are paid through the application process completed online at https://app.compactconnect.org/Dashboard.